

Strategic Goals of the Tax Administrations: General Overview

- ❖Legal certainty!
- Uniform procedures!
- Increase of tax compliance!
- Prevention of non tax compliance!
- Encouraging the use of methods and tools for increasing tax compliance!
- Timely detection and suppression of tax frauds!
- Timely exchange of information!
- Higher level of digitalization!
- Optimalisation of using repression instruments as tax audit and enforcement!
- Analysing the possibilities of using new technologies as blockchain, DLT, ML, Al...



Reduction of the timeframe regarding the exchange of information between countries

Security, quality and

transparency of data

Increase of quantity of

the data and collecting

the data in the real time

Covid - 19 Global

Pandemic



More sophisticated, speedy and cross-border tax frauds



Measures and Tools

Legal frame for taxation of the income from new bussiness models

Legal frame for the cryptocurrencies including taxation

Legal measures and e-services for increasing tax compliance

Compliance Risk
Management System

Advanced analytics: predictive and prescriptive

Data management – main rules

Timely exchange of information between countries (or better yet direct access!)

Using of advantages of the new technologies in tax matters
Digitalization and automatization

Compliance Risk Management System (CRMS)

WHAT:

RMS system scores behaviour of taxpayers

HOW:

Identifies gradations of risky behavior

WHY:

Enables mass-based detection of types of risky behavior, increases taxpayers'

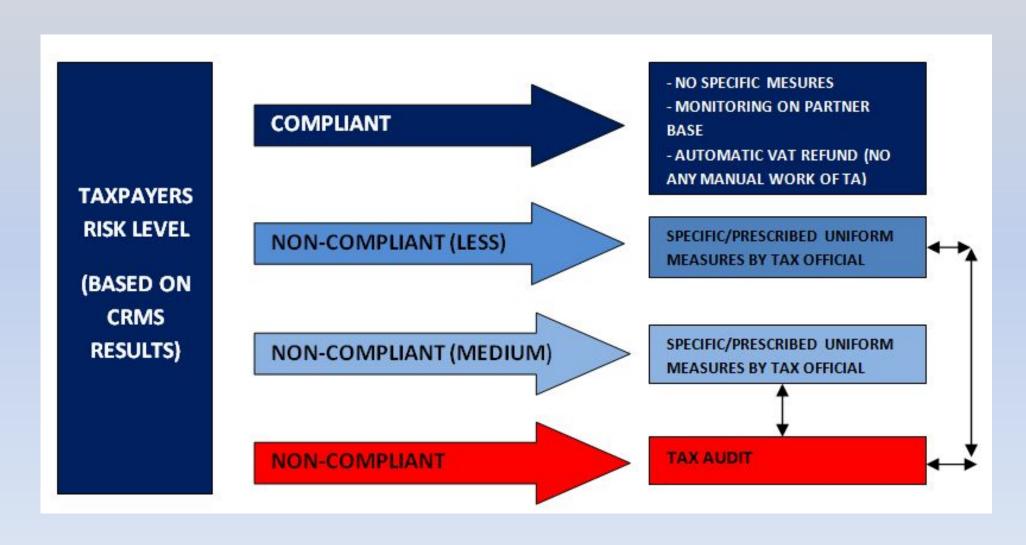
trust in tax administration, increases compliance with tax laws,

establishes uniform procedures, focuses on risky taxpayers.

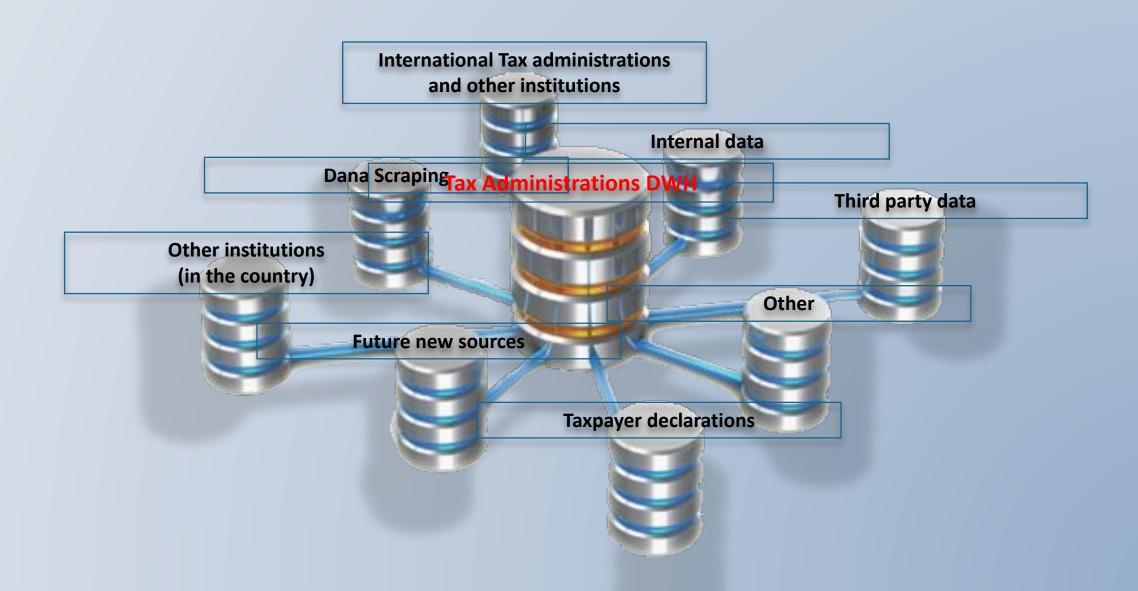
Benefits of CRMS

- •Classification of taxpayers in predefined risk categories based on their behaviour
- •Recognising the taxpayers who have preference to risk through a process for developing predictive analysis
- Automated process of VAT refund and other automation
- Optimisation of audit capacity to the most risky taxpayers
- Focus on monitoring of specific risky areas
- Transparency of selection of taxpayers for external audit
- Reducing internal risks
- Other

Compliance Risk Management System – Croatian example



Data Collection





AUTOMATIC VAT REFUND

ONE OF THE SOLUTION

RMS SYSTEM

A special composite model will determine the taxpayer's level of risk.
Composite models can be compared with each other.



DIGITAL PAYMENT OF THE VAT

Taxpayers who, based on an established level of risk, are entitled to an automatic VAT refund, VAT refunds will be paid digitally to their account, without any human work in the entire process.



DATA WAREHOUSE 2

The data from the VAT return is stored in the data warehouse of the tax administration.



VAT APPLICATION

In the application of automatic VAT refund, in the tax administration, there will be visible riskiness of the taxpayer and the right to automatic VAT refund.



VAT RETURN

The taxpayer submits a VAT return online, indicating, in a separate field, the VAT refund claim and the amount. Input controls will ensure data quality.



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Dame of Honour

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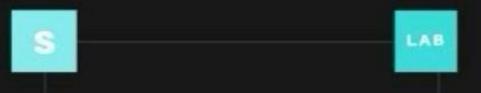
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SIMPLICITY

The tax system, tax procedures and tax collection require simplicity. The tax system should be easily applicable.

TECHNOLOGY

Using the benefits of new technologies (blockchain, DLT, ML, Al, robotics ...), digitalization and automation of tax procedures, is imperative. Legislation and technology must be compatible.



THE TAX SYSTEM OF THE NEW DIGITAL ERA

Four corners





LESS ADMINISTRATIVE BURDEN

The simplicity of the tax system and the use of technology must aim to reduce the administrative burden and costs for taxpayers.

OF COMPLIANCE

"wall" that taxpayers find difficult and expensive to achieve, the result is their "escape" into noncompliance. Simplicity, technology and reduced administrative burden should ensure a reasonable level of compliance.

